



# TECHNICIAN RECOGNITION



Ford Motor Company is excited to announce

# **TOP TECHS REWARDS**

an exclusive Ford and Lincoln Technician Appreciation Program where you can Learn, Earn and Excel!

### Program Elements (July 1st 2021 - December 15th 2021)

## Dealerships must enroll by August 31, 2021 on the Top Techs website, fordtechrec.com

- All Dealerships are eligible to enroll
  - Dealer Principal or General Manager must enroll via the Top Techs website using their STARS ID and agree to program rules and guidelines
  - Technicians and Technician Managers will receive an email and must acknowledge participation by September 15, 2021
  - Co-op payment is \$250 per technician
- All training, tenure, and repair order tracking will be retroactive to July 1st if technician confirms participation by September 15, 2021
- Rewards will be in the form of AwardHQ points and will be announced in late December
- Technicians must remain employed at current dealership throughout the duration of the program otherwise will result in forfeiture of program earnings

#### **Technician**

#### Technician Eligibility\*

- Eligible Technicians include:
  - Dealer Service Technicians
  - Express Service Technicians
  - Body Shop Technician (tenure only)
  - Quick Lane® Technicians
  - Shop Foreman
- Eligible technicians will receive an email to confirm participation in program via the email listed in their STARS profile or their preferred email designated in Top Techs, if available

### **Technician: Ways to Earn**

- Tenure: Earn \$100 reward for each full month at Ford/Lincoln dealership, maximum program reward of \$600. December reward is based on December 1-15
- Training: Earn \$20 reward for each STST web-based training course completed, maximum program reward of \$600
- Bonus: Earn rewards based on the volume of paid warranty repair orders, maximum program reward of \$600

*Note: Fleet Technicians
and Career Entry Technicians
(ASSET, FACT, MLR) are NOT
eligible for the program.

Number of Paid Warranty Repair Orders	Reward Amount
0-9	\$0
10-25	\$100
26-50	\$200
51-75	\$300
76-100	\$400
101-125	\$500
126+	\$600

# Technician Manager

# Technician Manager Requirements and Eligibility:

- Technician Management with the following STARS Job Titles are eligible: Service Manager, Quick Lane® Manager and Collision Center Manager
- Technician Management will receive an email to confirm participation in program via the email listed in their STARS profile or their preferred email designated in Top Techs, if available

#### **Technician Manager: Ways to Earn**

- Technician Participation: Earn \$500 reward for 100%
   Technician participation in program by September 15, 2021

  Technician participation will be tracked on Top Techs.
- Technician Retention: Earn \$500 reward for retaining a minimum 80% of Technicians employed by the dealership at time of dealer enrollment by December 15th



Visit <u>fordtechrec.com</u> for additional information and details.